



CITIZENS BANK PLC

**Cyber Security & MIS Division
Chini Shilpa Bhaban-2,76- Motijheel C/A
Dhaka-1000**

Request for Proposal (Amendment)

Request for Proposal (RFP) for Purchasing SIEM and Security Tools for Setting up a Security Operations Centre (SOC)

Submission Deadline: April 29, 2024, by 03:00 PM



1. AMENDMENT

To ensure adherence to standard compliance, a pre-bid meeting was conducted on April 22, 2024 at the 4th floor of Citizen Bank Plc, Head Office. During this meeting, the vendors highlighted four key issues that require rectification. After reviewing the issues, the bank management agreed to some amendment of RFP. Details are given below:

SL	Nature of changes	Statement in RFP	Reference Section/Page	Amendment in RFP proposed by the vendor	Decision
1	Requirement Cancellation	Heading: Deliverables Sub-heading: Technical requirements Column Name: Related Service/ Features Feature: Vulnerability Detection	Section 4.1 – Detailed technical Requirement – Vulnerability Detection	Vendors raised their speech to cancellation the feature.	The Bank has separate RFP for similar services that's why the cancellation request has been accepted.
2	Requirement Revision	Heading: Deliverables Sub-heading: Technical requirements Column Name: Related Service/ Features Feature: General Row Details: The Platform must include File Integrity Monitoring (FIM).	Section 4.1 – Detailed Technical Requirement – General	Vendors raised to their claim for not using the word “must”	The feature can be included but if vendor do not comply the feature are not recognized as negative.
3	Date Extension of quotation Submission	The tender schedule will be available at Citizens Bank's website (www.citizensbankbd.com) and also at ICT Division, Head Office, Chini Shilpa Bhaban-2 (Level-2), 76, Motijheel C/A, Dhaka-1000 during office hours from 02.04.2024 to 25.04.2024.	Section 5.5 – Availability of Tender Schedule (Page 14)	Vendors requested to extend the date	The request has been approved, and the deadline for submitting the proposal has been extended till 29 th April, 2024 by 3:00 PM.
4	Requirement Cancellation	Heading : Relevant Experiences Criteria Row: The Bidder should have at least 01 (one) experience in conducting Security Operation Center (SOC) Manage Service projects in Bangladeshi Organizations.	Section 6.2.3 – Relevant Experiences	After conversation with respected vendor it is not necessary for our required SIEM	This requirement is hereby nullified, and bidders will not be evaluated based on their experience in conducting Security Operation Center (SOC) Managed Service projects in Bangladeshi Organizations.ss


